

MSE (UK) Ltd PRODUCT WARRANTY

TERMS AND CONDITIONS

Please ensure you have filled in and returned the pre-paid Warranty Registration Card supplied with your new equipment.

MSE (UK) Ltd gives a 12 or 24 month warranty depending upon item purchased from the date of delivery. During this period, component parts proven to be defective in materials or workmanship will be repaired or replaced at our expense. Installation, commissioning and calibration are not covered by this warranty agreement. MSE (UK) Ltd must be contacted for warranty determination and direction prior to any work being carried out. Where MSE (UK) Ltd offer a warranty of 12 months MSE UK Ltd require that the equipment on which the warranty is offered be serviced by an MSE (UK) Ltd approved service agent after 2000hours of use +/-200hours. Where MSE (UK) Ltd offer a warranty or extend a warranty in writing to a customer of more than 12 months MSE UK Ltd require that the equipment on which the warranty is offered be serviced by an MSE (UK) Ltd approved service agent within months 12 & 24 of the warranty or after every 2000hours of use +/-200hours which ever is the sooner.

These warranties are only applicable to new products, and not second hand nor refurbished products even if repaired by MSE (UK) Ltd. Any such products are covered by separate warranty terms and conditions that will be made available on request.

Repair of component parts or equipment under this warranty shall not extend the warranty beyond the original period unless agreed in writing by MSE (UK) Ltd.

The above warranties are given to the original purchaser upon full invoice payment. A purchase receipt or other proof of purchase may be required before warranty service will be performed. These warranties only cover failures due to defects in our workmanship which occur during the normal operation of the product by the original purchaser, and not failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, electrical power fluctuations, dust or other environmental extremes, modification, service other than by an approved service agent, damage that is attributable to acts of God. Expendable items such as, but limited to, motor brushes, door seals, lid seals, "O" rings or lamps are excluded.

MSE (UK) Ltd, or its approved service agent, reserves the right to repair defective equipment on the premises of the customer, or at a service centre, at the sole discretion of MSE (UK) Ltd or their approved agent. In the event of return to an approved service centre the customer is responsible for the safe packaging of the instrument and notification to the service centre. Neither MSE (UK) Ltd nor its agents are responsible for any damage occurring during shipment. Where neither a service agent or service centre is available in a territory component parts required to repair a unit during the warranty period subject to the conditions here will be issued by MSE (UK) Ltd to the customer but the customer is responsible for the fitting of these parts at their own cost. MSE (UK) Ltd will not be held liable for subsequent faults directly attributed to the fitting of these parts.

Specification and Material Changes:- MSE (UK) Ltd reserves the right to supply our latest and improved models at time of shipment.

Taxes: The prices quoted do not include any taxes imposed by the State or Country in which the purchase was made.

Installation: Installation of all equipment shall be by, and at the expense of the purchaser unless stated otherwise. Access to the site, and the provision of required utilities e.g. Power, water and drainage to suitable connections, will be the responsibility of the purchaser, and at the purchaser's expense.

Limitation of liability: In no event, whether as a result of breach of contract or warranty, shall MSE (UK) Ltd be liable for any consequential or incidental damages including, but not limited to, loss of profit or revenues, loss of use of the equipment or any associated equipment, down time costs, costs of substitute equipment, cost of labour, costs due to delays or claims of purchaser's own customers for such damages. The purchaser agrees to indemnify MSE (UK) Ltd and to hold them free from any and all liability, claims, demands, actions, suits, expenses or costs, including attorney's fees relating to such consequential or incidental damages.

All expressed and implied warranties, including the warranties of merchantable quality and fitness for a particular purpose, are limited to the application period of 12 or 24 months depending upon item purchased.

Validity: Legal rights vary from country to country and states within countries, so some or all of the exclusions or limitations listed above may not apply, but if any part of these conditions shall be found to be unenforceable it shall not affect the validity or enforceability of the remainder of the conditions.

MSE reserve the right to alter these conditions of warranty without prior notice. The current terms and conditions are available at www.mseuk.co.uk